



E-booking: easy, quick and safe reservations

Hupac offers its customers two e-booking tools for intermodal transport reservations: the web-booking, also accessible via Cesar, and the data exchange system Ediges.

Both systems are tried and tested and replace the traditional fax or e-mail reservations. The benefits: quicker processes, lower risk of error, and a better service.

Web-booking

All transports starting from a terminal connected to the Hupac Goal System can be booked via web.

- ▶ You access via Cesar, the European information system for combined transport, or directly from the Hupac website.
- ▶ With a few clicks you enter the booking data, including your reference number attributed to each consignment („Customer Reference“)
- ▶ The Customer Reference is recorded in our system, ensuring traceability of transports from reservation to invoicing.
- ▶ Bookings can be changed or cancelled up to the moment the vehicle is delivered at the terminal.

What you must do

If you haven't a login yet, please contact your reference person of the Hupac Customer Team, or fill in the „Login request for e-booking“ available on the Hupac website. You will receive a username and a password that allow confidential and protected access to your data.

- ▶ Require username and password within 1.10.2009
- ▶ Implement the system within 31.10.2009
- ▶ **Starting from 1.11.2009 it won't be possible to manage bookings by fax or e-mail.**

Booking with Ediges

It's the innovative technology that puts the customer's information system in touch with Hupac's system by XML standard, offering remarkable benefits in terms of quickness, data integrity and efficiency of operations.

- ▶ Ediges offers e-booking and e-billing functions with direct data insertion into the customer's information system
- ▶ Ideal for large traffic volumes
- ▶ It requires the installation of an interface for data exchange in the customer's information system.

What you must do

Please contact our IT department, or use the „Login request for e-booking“ available on the Hupac website.

We'll be pleased to give you all necessary information.

Bookings by fax or e-mail

Starting from 1.11.2009 only the following communication can be made via fax or e-mail:

- ▶ Bookings at terminals that are not connected to the Hupac Goal System following the operators instructions
- ▶ Changes or cancellations after delivery of the consignments at the terminal

What you must do

The form for fax booking is available on the Hupac website under „Booking“. It has only to be used reservations from for third part terminals.

Terminals connected to the Hupac Goal System



Web-booking for transports leaving from the following terminals:

Benelux

Antwerp HTA Quai 468
Antwerp Combinant
Genk Haven
Rotterdam Botlek
Rotterdam Europort
Rotterdam RSC
Rotterdam Maasvlakte
Zeebrugge Cobelfret
Zeebrugge P&O Ferries

Germany

Basel Weil DUSS
Buna Valuepark
Duisburg Rheinhausen DIT
Köln Niehl Hafan
Lübeck Rail Baltic Gate
Ludwigshafen KTL*
Mannheim Handelsh. DUSS
Mannheim Wincant
Singen

Italy

Bologna Cogefrin
Brescia
Busto A.-Gallarate
Desio
Fiorenzuola
Milano Certosa
Novara CIM
Padova PCS
Verona Interterminal QE

Switzerland

Aarau
Basel Wolf SBB
Chiasso Z4
Stabio
Visp

France

Hendaye

East Europe

Budapest Bilk
Curtici Railport Arad
Slawkow Euroterminal

Scandinavia

Taulov

Austria

Enns Hafan
Wien WienCont

* only for booking with arrival to: Schwarzheide, Buna, Zeebrugge, Antwerp Combinant and Rotterdam

Contact

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