



E-booking: easy, quick and safe reservations

Hupac offers its customers two e-booking tools for intermodal transport reservations: the web-booking, also accessible via Cesar, and the data exchange system Ediges.

Both systems are tried and tested and replace the traditional fax or e-mail reservations. The benefits: quicker processes, lower risk of error, and a better service.

Web-booking

All transports starting from a terminal connected to the Hupac Goal System can be booked via web.

- ▶ You access via Cesar, the European information system for combined transport, or directly from the Hupac website.
- ▶ With a few clicks you enter the booking data, including your reference number attributed to each consignment („Customer Reference“)
- ▶ The Customer Reference is recorded in our system, ensuring traceability of transports from reservation to invoicing.
- ▶ Bookings can be changed or cancelled up to the moment the vehicle is delivered at the terminal.

What you must do

If you haven't a login yet, please contact your reference person of the Hupac Customer Team, or fill in the „Login request for e-booking“ available on the Hupac website. You will receive a username and a password that allow confidential and protected access to your data.

- ▶ Require username and password within 1.10.2009
- ▶ Implement the system within 31.10.2009
- ▶ **Starting from 1.11.2009 it won't be possible to manage bookings by fax or e-mail.**

Booking with Ediges

It's the innovative technology that puts the customer's information system in touch with Hupac's system by XML standard, offering remarkable benefits in terms of quickness, data integrity and efficiency of operations.

- ▶ Ediges offers e-booking and e-billing functions with direct data insertion into the customer's information system
- ▶ Ideal for large traffic volumes
- ▶ It requires the installation of an interface for data exchange in the customer's information system.

What you must do

Please contact our IT department, or use the „Login request for e-booking“ available on the Hupac website.

We'll be pleased to give you all necessary information.

Bookings by fax or e-mail

Starting from 1.11.2009 only the following communication can be made via fax or e-mail:

- ▶ Bookings at terminals that are not connected to the Hupac Goal System following the operators instructions
- ▶ Changes or cancellations after delivery of the consignments at the terminal

What you must do

The form for fax booking is available on the Hupac website under „Booking“. It has only to be used reservations from for third part terminals.

Terminals connected to the Hupac Goal System



Web-booking for transports leaving from the following terminals:

Benelux

Antwerp DPW Quai 468
 Antwerpen Zomerweg IFB
 Genk Haven
 Rotterdam Botlek
 Rotterdam Europort
 Rotterdam RSC
 Rotterdam Maasvlakte
 Zeebrugge Cobelfret
 Zeebrugge P&O Ferries

France

Hendaye

Germany

Basel Weil DUSS
 Buna Valuepark
 Duisburg Rheinhausen DIT
 Lübeck Rail Baltic Gate
 Ludwigshafen KTL*
 Mannheim Handelsh. DUSS
 Mannheim Wincant
 Singen

East Europe

Budapest Bilk
 Curtici Railport Arad
 Slawkow Euroterminal

Italy

Bologna Cogefrin
 Brescia NET
 Busto A.-Gallarate
 Desio
 Fiorenzuola
 Milano Certosa
 Novara CIM
 Padova PCS
 Verona Interterminal QE

Scandinavia

Taulov

Switzerland

Aarau
 Basel Wolf SBB
 Chiasso Z4
 Stabio
 Visp

Austria

Enns Hafen
 Wien WienCont

* only for booking with arrival to: Schwarzheide, Buna, Zeebrugge and Rotterdam

Contact

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