General Assembly Meeting

Annual Event

Zurich, 1 June 2018

HUPAC

René Horsch

Transport & Logistics Development Manager of Ikea

IKEA
Transport & Logistic services

Intermodal strategies for European logistics

René Horsch

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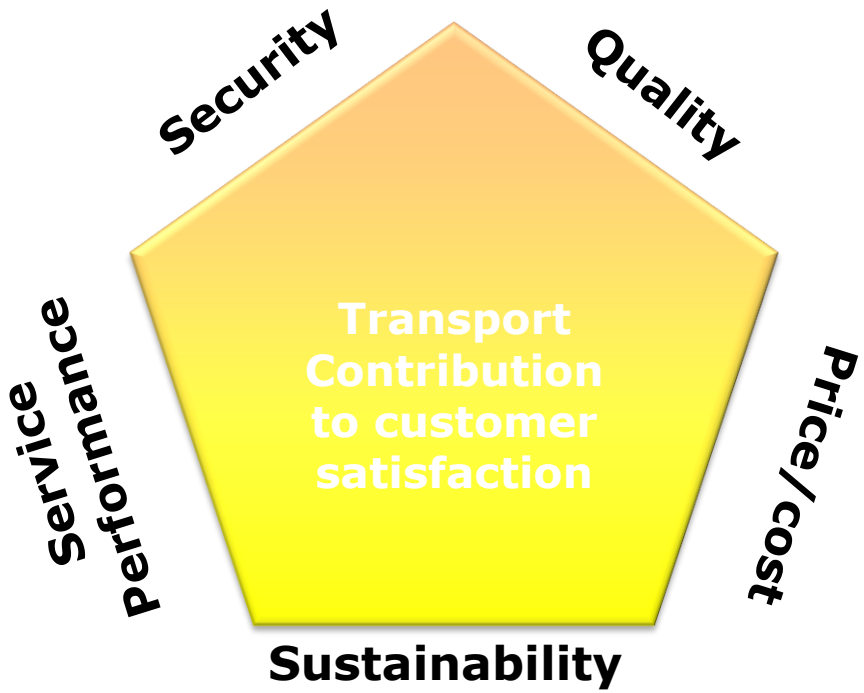
Strategic Procurement of (intermodal) European transport solutions

- <u>Collaborative network approach</u>
  - Providing service providers the opportunity to optimize their network utilizing IKEA international flows
  - >350.000 FTL
  - 30 carriers

- <u>Goal-setting</u>



How do we **DECARBONISE** IKEA Transport?

REDUCE – do more with less, continuously increase efficiency

REPLACE – increase share of alternative fuels

RETHINK – integrate innovation and circular economy

DECARBONISE WITH **IMPACT**!

Service quality and Supply Chain visibility requirements

- Standard IKEA <u>service quality</u> requirements for all flows, land/intermodal/rail:
  - 95% on time loading and unloading, measured on minute
  - Additional KPI's under development
    - Acceptance
    - Equipment quality
    - Cancellation

- Following the Rastatt situation all intermodal setups require <u>business contingency plan</u>

- <u>Supply chain visibility</u>
  - Requirements under development
  - Service providers are developing in-house solutions for:
    - Pro-active communication
    - ETA forecasting
    - Visibility combined with machine-learning and AI